



**DP WORLD**

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31 October 2024

**NOTIFICATION TO INDUSTRY  
CHANGES TO TERMINAL CARRIER ACCESS TARIFFS AT DP  
WORLD AUSTRALIA (DPWA) MELBOURNE FROM 1 JANUARY 2025**

In accordance with the National Voluntary Guidelines (NVG), DPWA are providing the industry with notice of intent to change landside pricing effective from 1 January 2025 and give 60 days' notice of the pending changes.

DPWA forecasts a significant amount in capital expenditure across 2024 – 2027 will be required across our four terminals to invest in key equipment, civil expansion works and other equipment to cater for greater landside demand going forward. These investments are required to ensure we continue to deliver the landside service levels required by the industry.

Further details on the Investment Program and cost increases are stated below:

1. **7%** increase in Workforce costs under Bargaining agreement from February 2025
2. **6 % +** increases across Electricity and Security costs in 2025
3. **21 % +** increases across Insurance costs in 2025
4. **CPI % +** increases across Property and Property related and maintenance costs
5. **\$ 900 M** Capex program over the next 3 year focussing on productivity improvements for landside operators to deliver a higher level of service and efficiency through faster turn time for rail and road.

Further details on the Capex program are expected to be included in the Final notice (in late November) and will cover ASC Modules, Straddle replacements and other landside / port interface efficiency-boosting investments.

Other Key Other Capex spend:

- Maintenance and expansionary pavements work at all terminal locations.
- IT infrastructure and system upgrades at all terminal locations

DPWA is committed to the intentions of the National Voluntary Guidelines, inclusive of the review and notification of landside service charges. We are making changes to our processes across jurisdictions to provide industry and government with a consistent approach where possible.

As a valued industry participant DPWA welcomes your feedback which can be provided to [VIC.landsidefeedback@dpworld.com.au](mailto:VIC.landsidefeedback@dpworld.com.au).

Feedback received prior to Thursday 28 November 2024, will be consolidated, and responded to.

Final notice will be published on the DPWA Customer Portal by 1 December 2024 for commencement on 1 January 2025.

Yours Sincerely,

*Rsheshadri*

Ravi Sheshadri  
Vice President – Commercial – Ports & Terminals  
DP World Australia

# Attachment A

## DP World Australia Melbourne – West Swanson Terminal Carrier Access Public Tariff Schedule

Fee Type	Chargeable Unit	Current Fee	New Fee
Annual Registration Fee	Per Annum	\$305.90	\$ 336.50
Terminal Access Charge - Export	Per Full Export Container	\$175.70	\$ 193.08
Terminal Access Charge - Import	Per Full Import Container	\$190.80	\$ 209.67
VBS Administration Fee – Electronic	Per Confirmed Slot	\$48.70	\$ 55.00
VBS Administration Fee – Manual intervention (e.g. telephone, email, text)	Per Confirmed Slot	\$52.30	\$ 62.20
Direct Return of Empty Booking Fee	Per Confirmed Slot	\$50.20	\$ 59.70
Stack Run In & Out Fee (Full)	Per Confirmed Slot	\$48.70	\$ 55.00
Stack Run In & Out Fee (Empty)	Per Confirmed Slot	\$14.50	\$ 16.00
Energy charge	Per Export and Import Unit via Road and Rail	\$6.04	\$ 6.65
Slot Change & Intervention Fee	Per Confirmed Slot	\$11.10	\$ 13.50
SMS Fee	Per Message	\$1.10	\$ 1.20
Manual Processing Fee	Per Job	\$327.90	\$ 360.70
No Show Fee	Per Confirmed Slot	\$310.80	\$ 351.20
Late Arrival / Wrong Zone Fee	Per Confirmed Slot	\$113.20	\$ 124.50
1-Stop Carrier Cancellation / Reconnection Fee	Per Reconnection	\$305.90	\$ 336.50
Side Loader Fee	Per Unit	\$88.00	\$ 96.80
Vehicle Mis-declaration fee	Per Vehicle	\$296.00	\$ 325.60
Chain of Responsibility Fee (WIM) Fee	Per Full Import Container Delivered by Road	\$14.80	\$ 16.30
Chain of Responsibility Overweight Fee	Per Container Removed from Vehicle	\$248.00	\$ 272.80
Chain of Responsibility Over-Dimensional Fee	Per Container Removed from Vehicle	\$248.00	\$ 272.80
Weight Mis-Declaration Fee (PONDUS)	Per Import Laden Unit	\$232.00	\$ 255.20

All fees are EXCLUSIVE of Goods and Services Tax (GST)

## DP World Australia Melbourne – West Swanson Terminal Ancillary Charges

Import Storage Fees	Chargeable Unit	Container Type	Fee	New Fee
Days 1 and 2 after Free Storage Period	per container per day or part thereof	20ft	\$203.40	\$ 241.80
		40ft	\$406.80	\$ 483.60
		20ft OD	\$363.90	\$ 432.70
		40ft OD	\$727.80	\$ 865.40
Day 3 onwards after Free Storage Period	per container per day or part thereof	20ft	\$387.70	\$ 461.00
		40ft	\$775.40	\$ 922.00
		20ft OD	\$664.00	\$ 789.50
		40ft OD	\$1,328.00	\$ 1,579.00
Reefer Services*	per container per day or part thereof	20ft	\$151.70	\$ 180.40
		40ft	\$223.10	\$ 265.30
		20ft OD		
		40ft OD		
Yard Handling Fee**	per container per day or part thereof	20ft	\$187.50	\$ 222.90
		40ft	\$187.50	\$ 222.90
		20ft OD	\$341.00	\$ 405.50
		40ft OD	\$341.00	\$ 405.50
Hazardous Container Fee***	per container per day or part thereof	20ft	\$872.80	\$ 1,037.80
		40ft	\$872.80	\$ 1,037.80
		20ft OD	\$872.80	\$ 1,037.80
		40ft OD	\$872.80	\$ 1,037.80

All fees are EXCLUSIVE of Goods and Services Tax (GST)

Import Storage Charges Import containers are available free of storage charges for three working days (Free Storage Period). Import container remaining on the terminal beyond the Free Storage Period will be subject to the import storage fees.

\* If a reefer container is held at the terminal beyond the free storage period, reefer service charges will apply in addition to the daily storage charges. These charges are applicable per day after the free storage period.

\*\* The yard handling fee is a single charge, applicable to those containers in the Terminal beyond the free period.

\*\*\* Hazardous Containers will incur an additional charge per day, as above, in addition to the daily container storage charge after the expiry of the Free Storage Period.

The first free storage day commences when the container is made available through the 1-Stop system. DP World West Swanson is operational Monday to Sunday, with every day of the week classed as a working day.