

27 March 2020

**NOTICE TO DP WORLD AUSTRALIA CUSTOMERS:  
REVISED ACCESS AND ANCILLIARY CHARGE DP WORLD AUSTRALIA'S WEST SWANSON  
TERMINAL FROM 1 MAY 2020**

Customers are advised that from 1 May 2020, DP World Australia will begin differentiating Access Charges for laden import and export containers, with lower charge for exports at our West Swanson Terminal for road operators.

The change is designed to support Australian farmers and exporters, while global trade continues to be impacted by the crisis response to COVID-19.

**Export Containers**

- \$79.50 per full container (exclusive of GST)

**Import Containers**

- \$125.00 per full container (exclusive of GST)

The charges will apply to all full containers received or delivered via road at West Swanson Terminal. Full containers received or delivered via road will be charged to the road carrier through the 1-Stop Vehicle Booking System. Full containers received or delivered via rail will be charged to the rail operator as a separate item on rail invoices

To ensure vital trade is able to flow, we will also adjust a small number of Container Terminal Ancillary Charges from 1 May 2020 at West Swanson Terminal to align terminal resources with transport operators. These include:

- Manual Processing Fee
- No Show Fee

Details of changes to Container Terminal Ancillary Charges are available at [www.customer.dpworld.com.au/](http://www.customer.dpworld.com.au/)

We are aware many in the industry would like these adjustments to take effect as soon as possible. We believe the 35 days notice period will provide a balance in delivering benefits to key stakeholders and enable transport operator to provide an extended notice to their customers.

Ongoing access to West Swanson Terminal will be conditional on payment of the charges as per our conditions.

Yours faithfully



**Sean Barrett**  
**General Manager Commercial**  
**DP World Australia**

## DP World Australia West Swanson – ancillary charges

Effective from **01 May 2020**, the following carrier access pricing charges will apply.

Fee type	Current charges	Proposed charges
Annual Registration Fee	\$215.00 per annum	No Change
Terminal Access Charge (formerly Infrastructure Levy)	\$98.00 per Full Container	
Terminal Access Charge Export		\$79.50 per Full container
Terminal Access Charge Import		\$125.00 per Full container
VBS Administration Fee - electronic	\$18.45 per slot	No Change
VBS Administration Fee - manual intervention (e.g. telephone, email, text)	\$25.00 per slot	No Change
Stack Run In & Out Fee	\$18.45 per Full container	No Change
Direct Return of Empty Booking Fee	\$18.45 per slot	No Change
Manual Processing Fee	\$165.35 per job	\$231.50
No Show Fee	\$150.25 per slot	\$210.35
1-Stop Carrier Cancellation / Reconnection Fee	\$215.00 per reconnection	No Change
Late Arrival / Wrong Zone Fee	\$75.25 per slot	No Change

**NOTE:** All fees are EXCLUSIVE of Goods and Services Tax (GST)